

**NCAA Field Hockey Championships  
Championship A-Z Guide  
November 9 – 11, 2018  
Williams Field at Jack Katz Stadium**

**Accessibility Accommodations and Information**

Please find below a list of disability services currently provided at Williams Field at Jack Katz Stadium. Prior to game day, please feel free to reach out to our disabilities coordinators at 919-668-6213 to help make arrangements for your visit or if you have any special needs, questions, or concerns regarding our accessibility and accommodations.

- **Accessible Parking for Guests with Disabilities** – is available in the designated spaces in the Bivins Lot (GPS Address: 4 Brodie Gym Drive), located above the Duke Softball Stadium on Brodie Gym Drive next to the Bivins Building. The parking lot is located immediately on the right after turning onto Brodie Gym Drive.
- **Accessible Drop-Off/Pick-Up Point** - An accessible drop-off and pick-up point for guests with disabilities is available in the Bivins Lot, located above the Duke Softball Stadium on Brodie Gym Drive next to the Bivins Building
- **Accessible Entry for Guests with Disabilities** – is available via the north gate to Williams Field at Jack Katz Stadium, located next to the stadium restrooms and across from Duke Softball Stadium. Directional signage will be in place to help direct guests to this entrance.
- **Accessible Seating for Guests with Disabilities** – is available on the front row of the stadium bleachers. Accessible ramps are located on both ends of the bleachers.
- **Accessible Restrooms for Guests with Disabilities** – Accessible Men’s and Women’s restrooms are located at the north end of Williams Field at Jack Katz Stadium.

**Alcohol**

It is strictly prohibited to bring alcohol into Williams Field at Jack Katz Stadium. Individuals violating this policy are subject to ejection from the stadium.

**ATM**

There are no ATMs inside Williams Field at Jack Katz Stadium.

**Bag Policy**

Small bags and personal items are permitted to enter Williams Field at Jack Katz Stadium. Backpacks and large bags are not permitted – except for medical or childcare reasons.

All bags will be inspected and searched prior to entering the stadium. Duke University reserves the right to deny anyone or anything from entering the stadium. Any such items should be returned to your vehicle and/or discarded. There is no place to check or store prohibited items at the stadium.

For the safety of all in attendance, bags/items are not permitted to be left unattended outside of Williams Field at Jack Katz Stadium. Unattended bags/items found outside the stadium will be dealt with in a manner deemed appropriate by stadium officials, including but not limited to disposal. Duke University and Duke Athletics are not responsible for loss of any unattended items.

### **Banners and Signs**

Large signs, flags, and banners are not permissible during NCAA Championship events. Items that can be held by one individual, reflect good sportsmanship and do not block the view of other ticketed patrons may be permitted. In no case may a sign, flag or banner be affixed to the facility.

### **Camera Policy**

Hand-held still cameras with lens shorter than 4 inches are permitted for personal use. Video cameras are not permitted to enter the facility on game day for NCAA Championships.

### **Concessions**

Concessions will be available for First and Second Round games and located on the south side of the stadium bleachers. Outside food & drinks is not permitted to enter the stadium. Please throw away any trash and recycling in the appropriate receptacles.

### **Conduct**

The NCAA and Duke Athletics expects all guests to conduct themselves in an appropriate manner at all times before, during, and after the competition. We expect all fans to treat other fans, players, coaches, and officials with courtesy. Please join us in creating a fun, safe, family atmosphere at Williams Field at Jack Katz Stadium by not:

- Interfering with other guests' ability to enjoy the game
- Using or displaying foul or abusive language or gestures
- Appearing to be intoxicated or in a diminished capacity
- Entering the competition or restricted access areas
- Smoking except in designated areas
- Throwing objects onto the competition area or within the venue
- Otherwise being disorderly

Violators are subject to ejection and possible arrest. Guests should contact the nearest event staff if they feel someone is not acting appropriately.

### **Emergency Preparedness**

- During any emergency inside the stadium, follow the directions of the PA announcer, Duke Athletics and Event Staff, and emergency responders.
- Always designate a pre-determined location both inside and outside the stadium to meet friends and family in case you get separated or in the event of an emergency.
- Upon arriving at your seat location, first find the nearest exit and then locate an alternate exit in case of emergency. Exit gates for the stadium are located at:
  - North Gate – Main Entrance located next to the stadium restrooms – accessible for guests with disabilities
  - Southwest Gate – entry gate located near the Broad Street/Perry Street intersection – stairs required
  - Northwest Gate – Exit Only Gate located at the north end of the stadium bleachers – accessible for guests with disabilities
- If you see or become aware of any activity that is unusual, suspicious or causes you concern, report the activity to the nearest Duke Athletics staff or tweet [@Duke GAMEDAY](#).
- Emergency vehicles may be present in and around the stadium. Please do not obstruct the path of travel of a fire truck or emergency vehicle or interfere with any of their operations. Vehicles or objects (tables, tents, tailgate games, etc.) blocking emergency vehicles, designated fire lanes, stadium exits or exit paths, or vehicle/pedestrian traffic in general will be removed and dealt with in a manner deemed appropriate by stadium officials. Vehicles are subject to being towed at the owner's expense.

- Monitor the weather prior to the game. Take the necessary precautions to protect your family and friends in the event of severe heat or severe weather before, during, or after the game. In the event of severe weather during the game, please be prepared to evacuate the stadium and return to your car.

### **First Aid**

For first aid and emergency medical services, please speak to the nearest Event Staff member. On-site Emergency Medical Operations are staffed by North State EMS. In case of emergency, please contact the nearest police officer for assistance or call Duke Police at 919-684-2444 or dial 9-1-1.

### **Gates (Stadium Entry)**

All gates to Williams Field at Jack Katz Stadium will open 60 minutes prior to the start of the first game each day (Friday 11:00 AM and Sunday 12:00 PM). Tickets are required for stadium entry during the NCAA Field Hockey Championship.

Ticket sales and stadium entry is available at the North Gate, located next to the stadium restrooms and across from Duke Softball Stadium, and is accessible to guests with disabilities.

Small bags, personal items, and strollers are permitted into Williams Field at Jack Katz Stadium. All personal items are subject to inspection by Event Staff prior to entry.

### **Lost and Found**

If any article is lost or found in the stadium, please inquire about or report the item to the nearest Event Staff. Items turned in during the game will be delivered to Duke Game Operations. All lost and found items not picked up prior to the end of the game will be available for pick-up the following business day. All unclaimed items will be disposed of after (30) days. Please call (919) 668-5658 or email [duaa-gameops@duke.edu](mailto:duaa-gameops@duke.edu) to inquire about lost items.

### **Media Entrance & Will Call**

All media and photographers should contact the Host Media Coordinator, Leslie Gaber with Duke Sports Information, prior to the championship for credentials.

Media Will Call is located at the Ticket Tent outside the North Gate of Williams Field at Jack Katz Stadium, across from Duke Softball Stadium. Media Will Call will open (60) minutes prior to the start of the first game each day (Friday 11:00 AM and Sunday 12:00 PM).

### **Merchandise**

Official NCAA Field Hockey Championship Merchandise is available on the south side of the stadium bleachers.

### **Parking Information**

#### **[Championship Parking Map](#)**

Game day parking is available only in the designated university parking lots listed below. Please do not park in the Whole Foods or Shops at Erwin Mill parking lot as shopping centers will ticket & tow vehicles at the owner's expense. There is no street parking in the neighborhoods around Williams Field at Jack Katz Stadium and Duke University East Campus.

- **FIRST ROUND – General Public Parking** – For Friday's First Round games, free parking is available at the R1 Lot on Hillsborough Road (GPS Address: 2180 Hillsborough Road). The R1 Lot is an 8-minute walk to Williams Field at Jack Katz Stadium – sidewalks and crosswalks are available along the designated game day pedestrian route along Hillsborough Road and West Markham Ave. A courtesy shuttle will be provided from the R1 Lot to the Bivins Lot above Duke Softball Stadium to assist all guests from the parking area to the stadium.

- **SECOND ROUND – General Public Parking** – For Sunday’s Second Round game, free parking is available in the 705 Broad Street parking lot located across Broad Street from Williams Field at Jack Katz Stadium (GPS Address: 705 Broad Street). To access the lot, please enter from Perry Street. Directional signage will be posted.
- **FIRST AND SECOND ROUNDS – Accessible Parking for Guests with Disabilities** – is available in the designated spaces in the Bivins Lot, located above the Duke Softball Stadium on Brodie Gym Drive next to the Bivins Building. The parking lot is located on the right after turning on Brodie Gym Drive. An accessible drop-off and pick-up point for guests with disabilities is available in front of Brodie Recreation Center on Brodie Gym Drive.

**Tailgating** – Due to the impact on campus operations, tailgating is **NOT** permitted in game day parking lots at any time. Guests may use the grass areas around Williams Field at Jack Katz Stadium and Duke Softball Stadium on Duke University East Campus. Vehicles are not permitted to drive down pedestrian paths to reach tailgate areas at any time.

**Parking Disclaimer** - Duke University assumes no responsibility for loss through fire, theft, collision, or otherwise to the car or contents. Vehicles are parked at the owner's risk. Please lock your vehicle.

**Parking Emergency Information** – In case of emergency please dial 919-684-2444 for Duke Police Emergency Dispatch or 9-1-1 for Durham County. Duke Police will be the primary responder on-campus for emergency calls. Durham Police will be the primary responder off-campus for emergency calls. If an emergency occurs and authorities are contacted, please designate someone in your party to help direct emergency personnel to the emergency location.

#### **Pets**

All pets (including dogs) are prohibited inside Williams Field at Jack Katz Stadium. (Exception: Service animals are allowed to assist those with disabilities).

#### **Press, Media, and Photographer Access**

Only approved, credentialed personnel, media and photographers will be allowed into the stadium press box and onto the game field. Any game field restrictions on photographer or videographer shooting locations will be communicated on-site by the NCAA and Duke Game Operations.

All media and photographers should contact Leslie Gaber with Duke Sports Information prior to the championship for credentials.

#### **Prohibited Items**

For the safety and game day experience of all fans, the following items are prohibited from entering the stadium:

- Alcoholic beverages
- Artificial noisemakers
- Backpacks & large bags (Exception: Medical & Childcare reasons)
- Balloons, balls and Frisbees
- Cameras w/lens over 4 inches
- Coolers, Ice Chests, or other like containers
- All Drones and Unmanned Aircraft Systems (UAS) – <https://drones.duke.edu/policies>
- Hazardous Materials
- Items obstructing sightlines of other guests
- Laser Pointers
- Outside Food & Beverages (Exception: Medical & Childcare reasons)
- Pets (Exception: Service Animals)

- Selfie Sticks
- Shoes with wheels (wheelies)
- Tents or canopies of any kind in the seating area
- Weapons of any kind (including pocket knives)

Duke University reserves the right to deny anyone or anything from entering the stadium. Any such items should be returned to your vehicle and/or discarded. All guests and items being brought into the stadium are subject to search before entering the stadium.

For the safety of all in attendance, bags/items are not permitted to be left unattended outside of (Williams Field at Jack Katz Stadium). Unattended bags/items found outside the stadium will be dealt with in a manner deemed appropriate by stadium officials, including but not limited to disposal. Duke University and Duke Athletics are not responsible for loss of any unattended items.

### **Re-Entry into Stadium**

Re-entry is permitted with a valid game day ticket stub.

### **Restrooms**

Men's and women's restrooms inside Williams Field at Jack Katz Stadium will open 60 minutes prior to the start of the game and close 30 minutes after the game. Stadium restrooms are accessible for guests with disabilities.

### **Seating**

All seating in Williams Field at Jack Katz Stadium is general admission, bleacher seating and all seating is available on a first-come, first-serve basis. Accessible seating for guests with disabilities is available on the front row of the stadium bleachers. Accessible ramps are located at both ends of the bleachers. For guest safety, standing is not permitted behind along the fence behind either goal cage inside the striking circle.

### **Severe Weather Procedure**

Duke Game Operations will monitor the weather 24 hours a day leading up to and during games at Williams Field at Jack Katz Stadium.

If a storm producing severe weather (including lightning) will come within fifteen (15) miles of the stadium, the PA Announcer will make an announcement to notify guests of the severe weather in the area and that guest may leave and re-enter the stadium later if they wish to seek shelter.

A mandatory evacuation of the stadium will occur if a storm producing severe weather (including lightning) will come within eight (8) miles of the stadium. The PA Announcer will direct all guests to clear the stadium and seek shelter immediately. In most scenarios, guests will be directed to their vehicles for shelter. If it is unsafe for guests to return to their vehicles, the PA Announcer will designate the nearest shelter location. Duke Athletics staff will be available to direct guests and offer assistance to guests with disabilities.

The stadium will remain closed until severe weather (including lightning) is clear of an eight (8) mile radius of the stadium for thirty (30) minutes. Resumption of play will occur once an all clear has been given and conditions are deemed safe after consultation with Duke Game Operations and Game Officials. Re-entry will be permitted at that time. Personal items are subject to inspection upon re-entry by the Game Manager.

### **Smoking**

Smoking, including e-cigarettes and vaping, is prohibited inside Williams Field at Jack Katz Stadium. Smoking is permitted outside of the stadium.

### **[Stadium Map](#)**

### **Streaming**

All games of the NCAA Field Hockey Championship First and Second Rounds will be available for streaming via [www.goduke.com](http://www.goduke.com).

### **Ticket Information**

Tickets for the NCAA Field Hockey Championship First and Second Rounds can be purchased on-site at the Ticket Tent located outside the North Gate of Williams Field at Jack Katz Stadium, across from Duke Softball Stadium.

All seats inside Williams Field at Jack Katz Stadium are general admission, bleacher seating.

- Adult \$5.00
- Student, Senior, Child \$3.00
- Children 2 and under FREE

### **Will Call Information**

All guests picking up tickets at will call locations must present a valid, state-issued, photo driver's license or identification card. By NCAA rule, all guests picking up Player/Guest tickets must provide valid identification, sign for their ticket, and immediately enter the stadium.

- **Media Will Call**  
**Location:** Ticket Tent outside the North Gate  
**Hours:** Opens (60) minutes prior to the first game each day (Friday 11:00 AM, Sunday 12:00 PM)
- **Player/Guest Will Call**  
**Location:** Ticket Tent outside the North Gate  
**Hours:** Opens (60) minutes prior to the first game each day (Friday 11:00 AM, Sunday 12:00 PM)